



TRANSFORMING INFORMATION MANAGEMENT IN HEALTHCARE

- ▶ Process Optimization
- ▶ Information Architecture
- ▶ Compliance Management
- ▶ Reporting and Analytics

Improving the Way Work Gets Done™

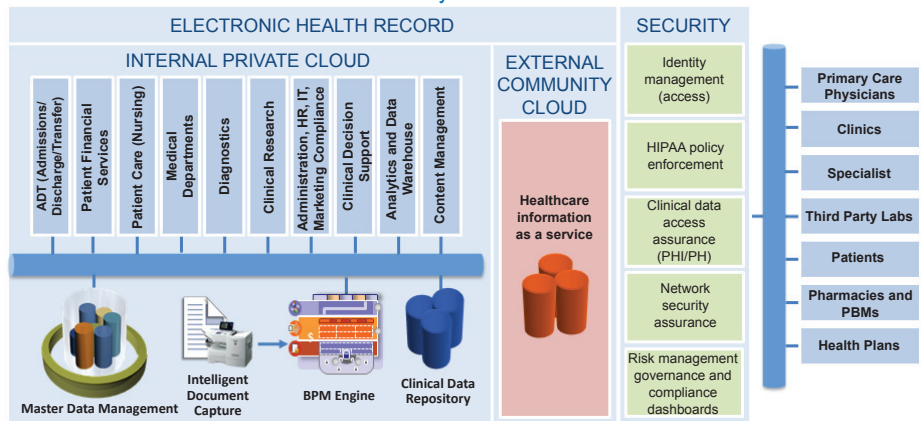
A Results-Oriented Healthcare Practice

Paragon Solutions has worked with leading healthcare organizations to address today's challenges, integrate systems and optimize processes to achieve desired objectives. We specialize in the design and implementation of healthcare solutions that enable provider organizations to establish an integrated information strategy that supports the immediate needs of the organization, as well as the extended medical and patient communities. Let us assist your organization in realizing an optimized enterprise information management strategy focused on achieving Meaningful Use (MU) Stage 2 compliance that is scalable, interoperable, streamlines work-flows, and improves the quality of care.

Roadmap to Meaningful Use Stage 2

Paragon's Roadmap to Meaningful Use Stage 2 is integral to achieving Meaningful Use, improving patient safety, reducing the cost of care delivery, and better coordinating care while ensuring that patient privacy is protected. The Roadmap employs industry best practice methodologies to derive a future state information architecture coupled with functional requirements that will move healthcare organizations toward an optimized and integrated operating model. Our Roadmap establishes the feasibility and scope of an integrated solution and stages a practical migration path of incremental initiatives to begin realizing organizational benefits.

Future State: Unified Healthcare Community



Paragon's 4 Pillar Approach to Achieving Meaningful Use Stage 2

Solution/Service	Challenges Addressed	Business Benefits
Workflow Optimization Through Application of the Lean Approach	<ul style="list-style-type: none"> Workflow is not synchronized with applied technology and/or productivity demands Workflow cannot be validated to ensure support of Stage 2 MU needs Business processes and workflow are manual and resource intensive No intelligent capture of information originally recorded on paper 	<ul style="list-style-type: none"> Improves and streamlines administration processes Shortens patient waiting times Speeds patient admissions and diagnosis processing Reduces bed turn-around time Increases timeliness and efficiency of delivery of care Improves quality/reduces cost of care
Unified Health Information	<ul style="list-style-type: none"> Health data cannot be securely exchanged per MU Stage 2 guidelines No central repository internally or within the medical community to provide a single view of the patient record at the point of care, across the continuum of care Unable to manage prolific growth in content volumes, repositories and requests for content management solutions No disaster recovery for mission critical repositories 	<ul style="list-style-type: none"> Improves decision support at the point of care Allows for integration with information from extended medical community Provides Information-as-a-service to extended medical community Improves quality/reduces cost of care
Reporting and Analytics: Intelligent Health	<ul style="list-style-type: none"> Ability to view real-time dashboard and/or static reports of the performance of identified aspects of the operation Ensuring performance is in compliance with established objectives 	<ul style="list-style-type: none"> Increases ability to manage the organization Maximizes ability to achieve compliance measures Improves quality/reduces cost of care
Patient Portal	<ul style="list-style-type: none"> Cannot meet MU Stage 2 requirement that 80% of patients be offered the ability to view and download health information via a secure portal within 36 hours of discharge Difficulty communicating with patients directly and efficiently No cost effective means of distributing care information to patients 	<ul style="list-style-type: none"> Achieves MU Stage 2 compliance Provides a self-Service offering to patients that improves communication and patient satisfaction Enables collaborate with medical community and establishes a single tool to support patients across the continuum of care Improves quality/reduces cost of care

Transform Your Healthcare Organization to Achieve Compliance, Maximize Quality and Reduce Costs

Organizations looking for ways to achieve the three stage criteria that defines Meaningful Use are discovering that no single solution will deliver the shared, consistent, longitudinal patient medical record necessary to meet the goals of Meaningful Use. Paragon's healthcare industry expertise includes knowledge of the information architecture requirements and business process efficiencies necessary to achieve Meaningful Use in areas such as electronic medical records (EHRs), personal health records (PHRs), e-Prescribing, practice management, health information systems (HIS), and clinical portals. Paragon has developed proven approaches and frameworks for business and IT assessments, systems migration and conversion initiatives, and enterprise technology integration projects that will provide the processes, structures and technologies for meeting Meaningful Use requirements.

Workflow Optimization through Application of the Lean Approach

Paragon applies the Lean approach, a de facto methodology used within healthcare, to assess an organization's workflow environment and ascertain opportunities to eliminate non-value added steps and process activities. Increasing workflow efficiencies will not only reduce time on task, decrease costs and improve the quality of care, it will also enable the organization to achieve other MU objectives that will translate into millions of dollars in incentive payments from both Medicaid and Medicare.

Unified Health Information

Ideally, healthcare organizations should possess a single, consolidated view of clinical and non-clinical patient information in order to provide a complete patient record. Paragon's Unified Health Information Solution integrates data from existing data silos and delivers a centralized repository that establishes a unified view of patient information. Integrating current assets and centralizing digital information of all types into a single, continually updated repository creates a true Collaborative Accountable Care information infrastructure that improves decision support across the care continuum.

Reporting and Analytics: Intelligent Health

Timely, accurate data is critical in containing costs and delivering a high-level of service. When data resides in diverse, disconnected or redundant systems, however, obtaining reliable data quickly is difficult to achieve. Paragon's Unified Health Information Solution brings together health data into a single manageable solution to which Paragon applies powerful data analytic solutions that help clients increase their understanding of complex healthcare information. Robust reporting tools provide the information needed to make intelligent, informed decisions regarding patient care and the operational performance of the organization.

Patient Portal

While the foundation of Meaningful Use focuses on implementation of a certified EHR system, other MU objectives, such as providing patients with education and direct access to their health record, are near impossible to achieve without a patient portal. Paragon has the depth and breadth of experience to not only build a patient portal that achieves these objectives, but also integrate the services of the portal into the patient care workflow. The result is a trusted self-service resource for patients to organize, store, and share health information online.

Information Governance

Paragon applies its knowledge and expertise in Business Process Management to assist organizations in creating an environment where information governance is inherent in day-to-day operations to achieve process optimization and ensure regulatory compliance.

Legal Contracts Management

Paragon's Legal Contracts Management solutions help firms reduce the time and complexity associated with reviewing, processing and maintaining contracts. Our team of business process experts can help your firm automate and streamline the contracts management process so you can deliver, store and renew contracts in a manner that reduces cost, increases accuracy and ensures compliance.

Policy and Procedure Management

Paragon has developed an end-to-end content and process solution for creating, updating, storing and searching policies and procedures that automates and streamlines the lifecycle of policy and procedure management.

About Paragon

Paragon Solutions is an advisory consulting and systems integration firm that specializes in enterprise information management to help clients leverage information assets for better business results. The company does this through its industry practices, solution accelerators and specialized technology competencies that help clients achieve operational efficiency, business scalability and regulatory compliance.

Paragon's Healthcare Solutions drive performance improvements and operational efficiencies to meet changing market demands. Paragon brings a holistic vision for capturing, managing and integrating healthcare information across the enterprise. Our targeted solutions offer clients a step-wise approach for implementing that vision in order to boost productivity, manage costs and ensure compliance.

For more information, please visit the Paragon Web site at www.consultparagon.com or call, 1.800.462.5582, ext. 3043.

